

At MS-Steel Oy, our goal is to be the most desired supplier of professional personnel, welded steel structures and assemblies in Northern Europe. This Quality Policy outlines our commitment to operational excellence, continuous improvement, and customer satisfaction through systematic quality management and risk-based approaches.

1. Quality Management Commitments

To achieve our goals, MS-Steel Oy management is dedicated to the following principles:

- **Process-Based Approach:** We employ a structured, process-driven approach in all aspects of our work, ensuring consistency, efficiency, and a high standard of quality throughout our operations.
- **Risk-Based Thinking:** We proactively identify, evaluate, and mitigate risks that could impact quality, safety, or environmental performance, protecting our clients, employees, and the communities we serve.
- **Continual Improvement:** Through regular assessments, feedback, and quality audits, we strive for continuous enhancement of our quality management system, ensuring it remains responsive to evolving customer and industry standards.

2. Customer and Stakeholder Focus

We are committed to meeting or exceeding all customer and regulatory requirements, providing products and services that add value to our clients. Our focus on customer satisfaction is reflected in our dedication to:

- **Innovation and Technology:** Utilizing the latest technologies and methods to deliver superior products.
- **Reliability and Flexibility:** Consistently meeting project requirements with outstanding flexibility and dependability.
- **Safety and Environmental Responsibility:** Prioritizing safety in all operations and striving to minimize environmental impacts through sustainable practices.

3. Health, Safety, Environmental, and Quality (HSEQ) Objectives

Our HSEQ goals reflect our commitment to a safe, sustainable, and high-quality work environment:

- **Zero Accidents:** Maintaining an incident-free workplace by embedding safety into all aspects of our operations.
- **Zero Quality Non-Conformities:** Ensuring products and processes meet rigorous quality standards to prevent defects.
- **Environmental Stewardship:** Reducing our environmental footprint through continuous improvement and responsible practices.

4. Employee Engagement and Development

We are committed to fostering a supportive, inclusive work environment where each employee plays an active role in enhancing our quality standards. We encourage open communication, professional development, and a shared responsibility for quality, safety, and environmental care.

5. Implementation and Accountability

Our management team, led by the Chief Executive Officer, ensures the effective implementation of this policy through established HSEQ procedures, regular assessments, and clear responsibilities at all organizational levels. Key implementation elements include:

- **Oversight and Audits:** Routine audits and assessments to monitor compliance and drive improvements.
- **Operational Accountability:** Foremen and operational managers are responsible for ensuring adherence to quality and safety standards.
- **Guidance and Expertise:** HSEQ personnel provide expert guidance to ensure all employees understand and apply our quality and safety principles effectively.

6. Commitment to Excellence

MS-Steel Oy's commitment to excellence drives us to continually enhance our operations and exceed customer expectations. Through a focus on quality, risk management, and continuous improvement, we uphold our reputation as a trusted provider of superior steel fabrication solutions.

Rev	Description	Date
0	First edition	24.06.2020
1	Some additions and reformulations	05.11.2024
2	Heading numbers added	09.01.2025